



RELEASE NOTES

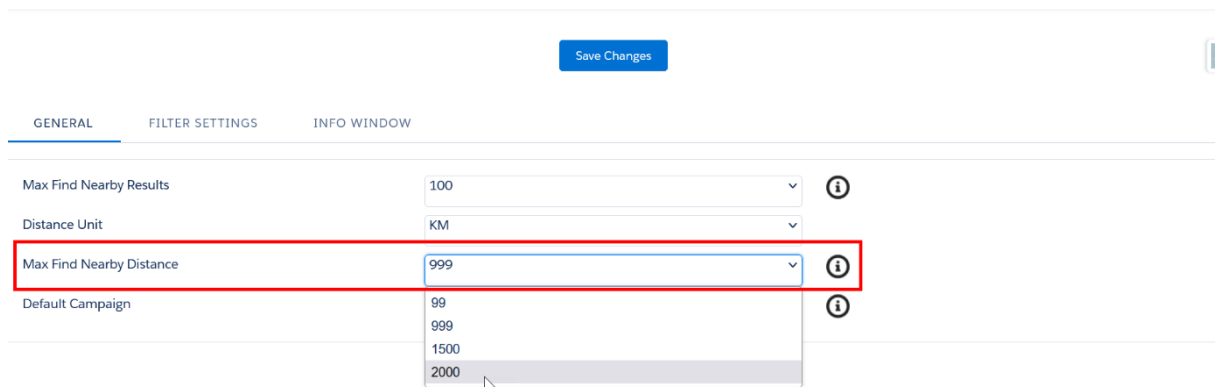
VERSION 6.3 | NOVEMBER 2022

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1 SAY GOODBYE TO 999 KILOMETERS

It's always annoying when you can't do anything you want to do. Within the tourManager24 App, you couldn't search record within each distance you wanted to. At any time, there were these damn 99km or miles as barrier you couldn't overcome. But here is the good news: we wiped out this barrier with this release and put it finally where it belongs: in the recycle bin. Now, you're admin has the chance to give you any maximum distance limit he/she like. Of course, we're still recommending keeping this limit as small as possible, but your fantasy is now unlimited.



2 NEW POSSIBILITIES WITH CROSS-OBJECT FILTERS

Did you ever wished to see your 5 greatest customers around your home base in order to visit them and thank them for the great deals with a hamper? Did you ever wanted to see the customers with most urgent claims around you in order to get the chance to talk to them in one-on-one session and to get to know where the problems exactly are? Obviously, your answer is yes, because you're a good sales agent and you want that your customers having the greatest experience with your products, your company and with you as their first contact person. With the new Release 6.3 the tourManager24 can help you answer questions like that with the new cross-object filter object in the Map tap. With cross-object filter you can search for the Accounts with Opportunities with an Amount

greater 1 million € or even larger or for Accounts with Cases where the reason was claims or technical issues. Find out better what's going on nearby you with cross-object filter.

The screenshot displays the 'SEARCH CRITERIA' configuration window in Salesforce. At the top right, there are buttons for 'Save Search Criteria' and 'Open Search Criteria'. The main area is divided into sections for 'Distance' and 'Objects'. The 'Distance' section includes a text input with '10', a unit dropdown set to 'KM', and an information icon. Below it is a checkbox for 'Show only records I own'. The 'Objects' section features a dropdown menu with 'Account' selected and an 'Add Object' button. A central 'Account Filter' panel is open, showing a filter named 'Account with Opportunity' with a close button. Below this is an 'Add Fields.....' search bar and a filter condition: 'Amount greater or equal 1000000'. At the bottom of the filter panel are 'Add Filter' and 'Add Cross Filter' buttons, with the latter highlighted by a red box. Below the filter panel, the 'Conditions' section has three radio button options: 'All of the conditions are met (AND)' (which is selected), 'Any of the conditions are met (OR)', and 'Customize the logic'. At the bottom left of the window is a 'Find Nearby!' button with a hand cursor, and at the bottom center is a circular refresh icon.

3 REACH MORE CUSTOMERS WITH MASS EMAILS

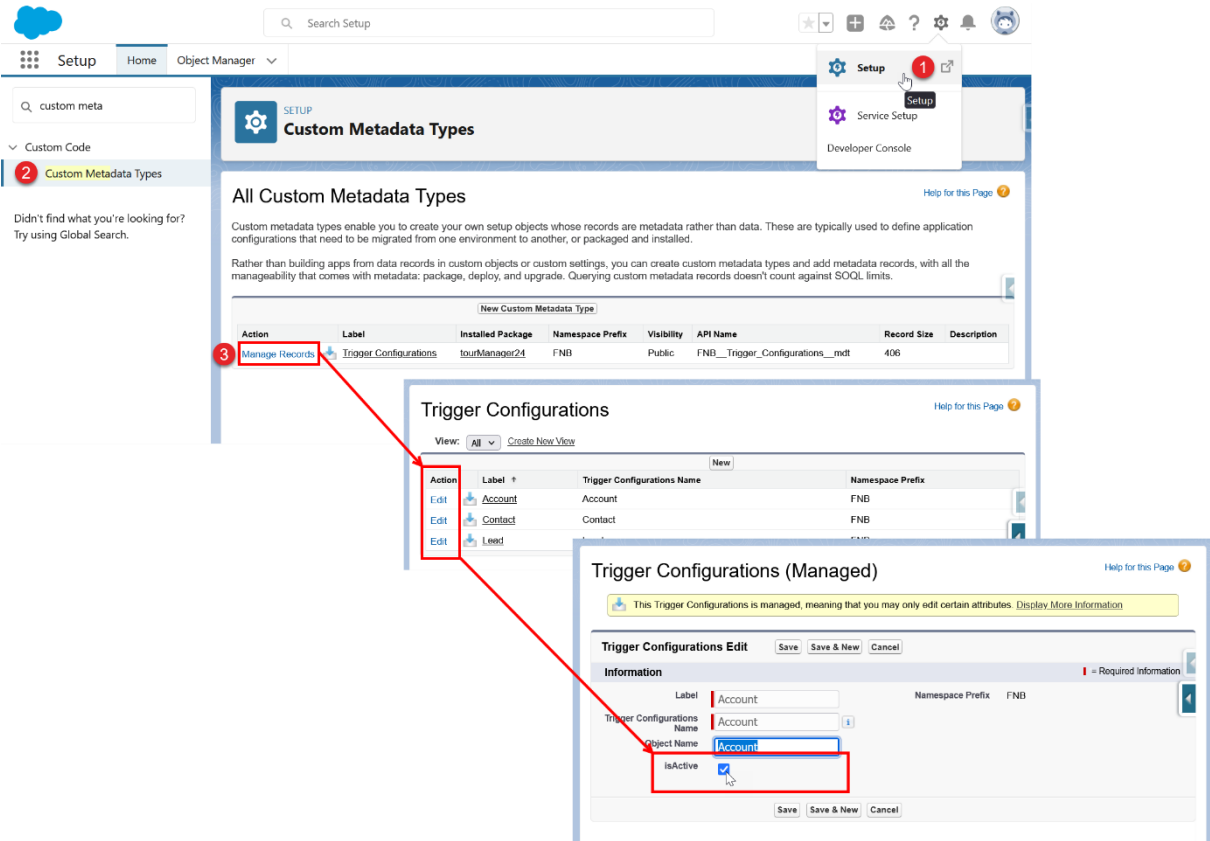
Let's think about a future where you're at a customer's sight and now visit other customers because they are on the Route or nearby the original one. Yes, I know, it's not really the future because it's simple for you to see what other Contacts or Accounts are nearby your customer's sight with the TM24 App. But right now, I can think that it's horribly manual work to send all the nearby contacts a message saying that you are around on Friday and asking whether they are interested in a meeting with you. Now, we set an end to this work and included a "Mass Email"-functionality in the tourManager24 App. You can now simply send all nearby Contacts, Accounts and even Leads an invitation via Email at once with one single click.

The screenshot shows the tourManager24 web interface. At the top, there is a search bar and navigation menu. Below the map, the 'Main Address' section shows 'Stef Lieblingsadresse' at 'Karl-Marx-Straße 66, Berlin'. The 'Search Results' section contains three buttons: 'Download CSV', 'Add to Campaign', and 'Send Email To Selected Contacts/Leads', with the latter highlighted by a red box. Below this is a table of contacts with columns for 'CONTACTS', 'ACTIONS', 'NAME', 'ADDRESS', 'TM24 TESTING URL', and 'LINEAR DISTANCE'. A red box highlights the first six rows of the table, which have their checkboxes checked.

CONTACTS	ACTIONS	NAME	ADDRESS	TM24 TESTING URL	LINEAR DISTANCE
<input checked="" type="checkbox"/>		Sophie Scholl	Geschwister-Scholl-Straße 2, 10117 Berlin, Germany		5.09
<input checked="" type="checkbox"/>		Friedrich Schiller	Schillerstraße 15, 10625 Berlin, Germany		8.5
<input checked="" type="checkbox"/>		Immanuel Kant	Kantstraße 5, 12169 Berlin, Germany		7.18
<input checked="" type="checkbox"/>		Max Planck	Max-Planck-Straße 3, 12489 Berlin, Germany		9.19
<input checked="" type="checkbox"/>		Thomas Mann	Thomas-Mann-Straße 3, 10409 Berlin, Germany		6.8
<input checked="" type="checkbox"/>		Ludwig van Beethoven	Beethovenstraße 3, 12247 Berlin, Germany		8.49
<input type="checkbox"/>		Johannes Gutenberg	Gutenbergstraße 6, 10587 Berlin, Germany		7.81
<input type="checkbox"/>		Contact of Company 111	Panoramastraße 1, 10178 Berlin, Germany		4.64
<input type="checkbox"/>		Contact of Company 113	Kurfürstendamm 67 1. OG, 10707 Berlin, Germany		8.61

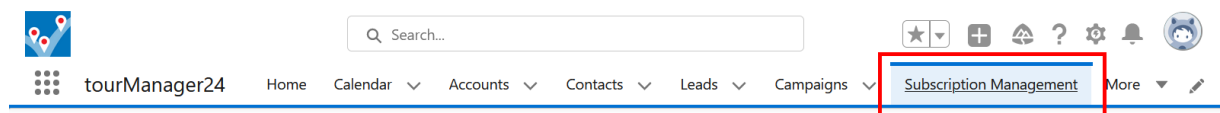
4 ABILITY TO ACTIVATE AND DEACTIVATE TM24 TRIGGER

Large Data Migration are hard, even harder when there are a lot of automations running and failing because of governor limit hit because of the large data volume. At least our tourManager24 APEX Trigger won't annoy you anymore during such a misery. With this release we implemented a way to simply deactivate all APEX Triggers coming with the tourManager24 App from within the setup.



5 REQUEST NEW LICENSES DIRECTLY FROM THE APP

Requesting new licenses or even subscribe for the paid version after your trial ended was a long and complicated process with many phone calls and even more Emails. Now, it's simple as it could be. Why not requesting the licenses where you need it: from within the tourManager24 App. With the new tab "Subscription Management" all your dreams of a simple way to get new licenses become reality.



Manage Your Subscription

You can request for tourManager24 user licenses through this button.

Buy New Licenses

Your trail version of tourManager24 Application will expire in 0 days.
Please click the this button to send the request for paid subscription.

Subscribe To Paid Version

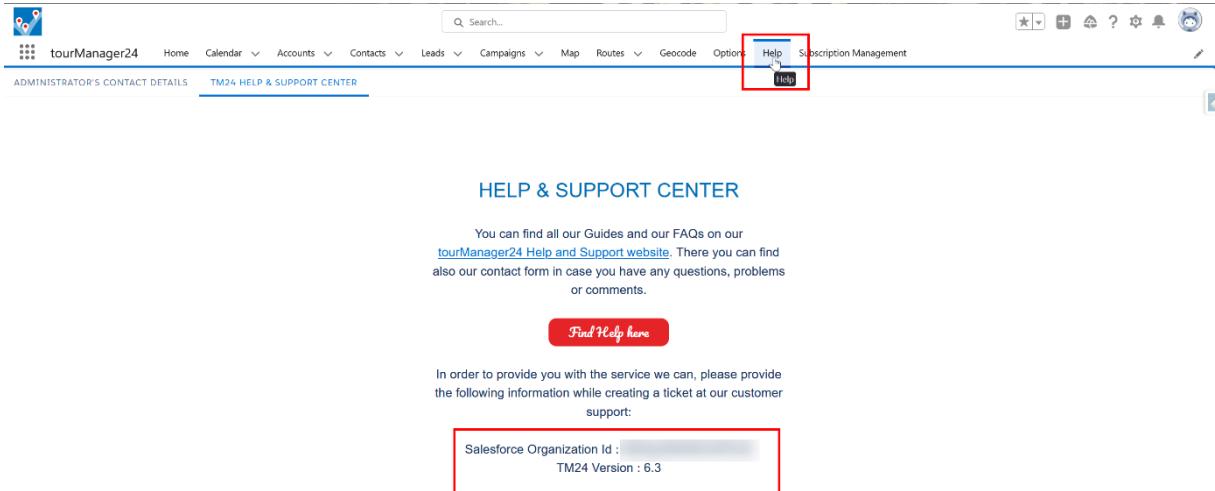
6 HELP THE TM24 SUPPORT TO HELP YOU

I hope you hadn't that much contact with our TM24 Support department here at Cloud Consulting. But if you'll get in contact with my colleagues from support@cloudconsulting24.com, they'll ask you two main questions:

- Which tourManager24 version do you have?
- What's your org Id?

Since you're a Premium Salesforce Administrator you know how you can answer these questions without a doubt, but wouldn't it be nice if it would need only one single click to have that information instead of navigating through the whole Salesforce Setup? I think

the answer is clear: yes! With this release you've got the version number and the Org Id on one single page. The "Help" tab is where to go.



7 RESOLVED ISSUES

- Same window open behaviour when clicking "Email Route" and "Create Event"-Button in Map tab.
- URLs in the info window are now showing up and behaving like links.

CONTACT AND SUPPORT

We hope that these release notes are helpful and answer most of your questions. The following documentation is also available for your reference:

Installation Guide

For further information about the installation process including how to set up Clean Rules and Geocoding, please read the [tourManager24 Installation Guide](#).

Admin Guide

For further information about the installation process including how to set up Clean Rules and Geocoding, please read the [tourManager24 Admin Guide](#).

User Manual

For more detailed information about the tourManager24 app functionalities please read the [tourManager24 User Manual](#).

Support

Please feel free to contact us [online](#) for further support, open questions and feedback.

About Us

Cloud Consulting Group – Your partner for Cloud IT!

We live and breathe Salesforce.com. Our service offering includes consulting, implementation, customization, project management, administration and training. If you are looking to transform your business into the cloud and want to unlock the potential of Salesforce.com and others we are excited to take you on this journey.

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